

REPORT TO:	HEALTH AND WELLBEING BOARD (CROYDON) 19 October 2016
AGENDA ITEM:	6
SUBJECT:	Croydon Council's Commissioning intentions for 2016/17 for people, adults and children
BOARD SPONSOR:	Barbara Peacock, Executive Director of People, Croydon Council

BOARD PRIORITY/POLICY CONTEXT:

The report identifies the commissioning intentions that will contribute to the Health and Wellbeing Board priorities as set out in the Joint Health and Wellbeing Strategy:

- Giving our children a good start in life
- Preventing illness and injury and helping people recover
- Preventing premature death and long term health conditions
- Supporting people to be resilient and independent
- Providing integrated, safe, high quality services; and
- Improving people's experience of care.

The national policy context which has shaped the Council's commissioning priorities for 2016/17 includes the requirements arising from the Care Act 2014, and the Children and Families Act 2014, in particular:

Care Act 2014

- New statutory duties relating to universal information, advice and advocacy.
- Engaging communities so that they can play a stronger role in supporting individuals, particularly in preventative initiatives.
- Duties to shape, manage and sustain the local care and support market; and
- Extended responsibilities to address the needs of family carers.

Children and Families Act 2014

- Adoption and contact
- Family Justice
- Children and young people in England with SEN or disabilities; and
- Welfare of children.

The local policy context which has shaped the Council's commissioning priorities for 2016/17 includes the Corporate Plan 2015-18, Independence Strategy 2015-18, Health and Wellbeing Strategy 2013-18, Opportunity and Fairness Plan 2016-20 (which includes the Council's equality objectives), and the Community Strategy 2016-21.

These strategies and plans can be summarised under the Council's overarching vision **Ambitious for Croydon**. This encapsulates the council's vision as a stronger, fairer borough where no community is held back.

The council delivers this ambition through its departments for Place, Resources and People each with its own enabling strategy.

Within the People Department the enabler for Ambitious for Croydon is the Independence Strategy. It's priorities are to:

- Empower individuals and communities to be better able to take more responsibility for themselves and each other.
- Enable residents to make informed choices about how to meet their needs through the provision of high quality information, advice and guidance.
- Provide people with the best opportunity to maximise their life chances and have a good quality of life through the provision of high quality universal services, including an excellent learning offer.
- Empower people to resolve issues early through the provision of joined up assessment and support; and
- Enable children and adults to maximise their independence and ensure they are safe from harm through the provision of high quality specialist services.

FINANCIAL IMPACT:

The work streams detailed in the report are to be funded by the Council in line with agreed budgets and financial plans for 2016/17.

1. RECOMMENDATIONS

- 1.1 This report is to update the Board on the Council's commissioning intentions for 2016/17.

2. EXECUTIVE SUMMARY

- 2.1 This report sets Croydon Council's key commissioning priorities for 2016/17. It builds on the previous Joint Commissioning Intentions, signed off by the Health and Wellbeing Board in December 2015. Inevitably many of the commissioning plans and objectives represent joint areas of work with Croydon CCG. The report illustrates the range of commissioning plans and priorities for 2016/17, which are either commissioned by the Council or commissioned jointly between the Council and the CCG.
- 2.2 Croydon Council and Croydon CCG currently have formal joint commissioning arrangements in place across a number of services. The two organisations have a clear ambition to build on that experience and to increase the scale and scope of joint commissioning across services where there is a clear alignment of NHS and local authority commissioning responsibilities. Both parties believe that an integrated approach to the commissioning of services will facilitate improved outcomes and a better experience for service users.
- 2.3 In order to ensure the progress made on integrated commissioning between the Council and CCG in recent years is sustained and developed, the two organisations agreed to establish a Joint Commissioning Executive (JCE). A key foundation of further integrated commissioning is the on-going work in delivering the Outcome Based Commissioning Programme for the over 65s.

3. DETAIL

3.1 This report indicates the key commissioning priorities for 2016/17 against the different work streams listed below. Their importance reflects the local vision to ensure children get a good start in life, to improve health and well-being outcomes, to increase healthy life expectancy and reduce differences in life expectancy between communities and improve people's positive experience of care.

- Transforming Adult Social Care (TRASC)
- Older People
- Mental Health
- Children & Maternity
- Disabilities; and
- Public Health

3.2 In summary the **Key Priority Areas** are:

Transforming Adult Social Care

- Implement the Transforming Adult Social Care Programme commissioning requirements for 2016-17, including day services, response to Think Family recommendations, development of prevention and universal service offer.

Older People

- The delivery of the Outcome Based Commissioning (OBC) Programme for the over 65s to bring real sustainable improvements to the way the whole system provides services to our residents.
- Commissioning for personalisation - To plan and implement a programme of commissioning and other activities that will provide services that support service users to exercise choice and control over their health and care.
- To plan and implement a programme of commissioning and other activities that can be described as supporting independence, Includes Reablement, Equipment Telecare, End of Life Care, preventative services including falls prevention, carers services and others.

Disabilities

- Development of high quality autism services and pathways for children and adults with autism across all care pathways.
- Increase access and commission good quality respite services that are personalised and optimise people's opportunities for inclusion and citizenship.
- Improve accommodation options for vulnerable people and reduce the proportion of people with significant needs who live in residential care/supported living out of the borough.

- Ensure access to high quality, local provision and support for children and young people with SEND.
- Implement an adult's social care market engagement and facilitation plan, including a refresh of the Market Position Statement.
- Ensure Care Act Compliant, personalised advocacy services and improved Information and Advice for children and adults in receipt of social care and in need of advocacy.

Mental Health

- Identification of high impact community interventions, ensuring available resources are efficiently targeted to the right areas.
- Review of voluntary sector provision jointly with the CCG.
- To implement a shared diagnostic to fully understand the drivers behind the increase in admissions, Occupied Bed Days (OBDs) and Delayed Transfer of Care (DTC).
- Increasing the range of accommodation opportunities in the community.

Children & Maternity

- Children and Adolescent Mental Health service - The Coping with Unusual Experiences Study (CUES) Educational resilience programmes will be rolled out across three schools by March 2017.
- Early Intervention Services – ongoing contributions to the South West London Collaborative maternity work programme.
- Determine the model for Health Visiting/FNP within Best Start and contribution of wider Best Start to the delivery of the Healthy Child Programme.
- Implement the new service model for school aged nursing.
- Co-commissioning processes to be fully operational and effective for school aged immunisations.
- Looked after children - implement an integrated commissioning strategy and achieve improvements to timeliness of health assessments to achieve 85% timeliness.
- Services for children with Special Educational Needs and Disability (SEND) - implement integrated commissioning strategy for Occupational Therapy.

Public Health

- Croydon Recovery Network service improvement and contract management.
- Commissioning of the substance misuse residential framework.
- Commissioning of primary care embedded public health services including - Enhanced sexual health services in pharmacies, long acting reversible contraception (LARC), needle exchange, chlamydia screening, supervised administration and consumption of substitute therapies for drug misuse, GP Enhanced service user support for drugs, and NHS Health Check programme.

4. CONSULTATION

- 4.1 Consultation and engagement with service users is carried out as part of the commissioning cycle to develop commissioning strategies and for any services undergoing development.

5. SERVICE INTEGRATION

- 5.1 One of the Council's key objectives is strengthen integration across health and social care, across services for different ages and by effective, evidence-based commissioning (jointly commissioned where appropriate). This should enable people to experience care or support in a more truly personalised way with the individual and their family at the centre.
- 5.2 Another key outcome is to identify and address any unnecessary duplications or overlaps in commissioned services, helping to streamline processes and support systems' efficiencies.

6. FINANCIAL IMPLICATIONS

- 6.1 The work streams detailed in the report are in line with agreed budgets and financial plans for 2016/17. The Council must carry out the work within the financial governance requirements. It is required to ensure it delivers services with the financial resources available and provides financial reporting to all partners on a regular basis.
- 6.2 Approved by: Lisa Taylor, Assistant Director of Finance and Deputy S151 Officer.

7. COMMENTS OF THE COUNCIL SOLICITOR, AND MONITORING OFFICER

- 7.1 The Acting Council Solicitor comments that there are no direct legal considerations arising from the recommendations within this report.
- 7.2 Approved by: Nicola Thoday (Corporate Solicitor), for and on behalf of the Acting Council Solicitor and Director of Democratic and Legal Services.

8. EQUALITIES IMPACT

- 8.1 Equality impact assessments are carried out as part of the commissioning cycle to develop commissioning strategies and for any services undergoing development.
- 8.2 Approved by: Richard Eyre – Strategy Manager (People Department - Adults)

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BACKGROUND DOCUMENTS: None.